The application for the renewal to the Code of Practice includes an assessment of the completion of the organisational details and random sampling of the supporting evidence, provided by Kreativ Dental to assure compliance with 4 sections of the Code of Practice, reflected below. In some circumstances further sampling will be undertaken if further assurance is required. This renewal assessment included a random crosschecking of information for the following with no additional information required:

Section	Title	Comment	Outcome
2.1	Details	All organisational details were completed for the application for renewal.	Met
2.0	Clinical details	The website has a page for the dental team, listing information about each practitioner including, date of qualifying, university and qualification and their special interest. Registration details are published for the lead clinician. http://kreativdentalclinic.eu/the-dental-team	
2.5	Payment information	Details of how to pay including when deposits are payable is clearly explained on the FAQ section of the website. The sample quotation document reviewed by the assessor includes information about payment of deposits in line with the FAQ advice. http://kreativdentalclinic.eu/faqs	Met
2.9	Patient Journey	The patient journey explains arranging the first consultation, booking treatments; travel and accommodation. These are all contained on the website page called "Step by Step Guide" and offer a clear description. http://www.kreativdentalclinic.co.uk/hungarian_budapest_dentist.php On the UK site information is provided on the website under the same title. http://kreativdentalclinic.eu/planning-your-visit-uk	Met
2.12	Patient Information	A range of information sources were provided to support this standard. Post-Operative Instructions following Placement of Dental Implants, Surgical Extraction and Sinus-Lift was reviewed by the assessor, meeting the expectations of the Code of Practice. The post whitening care instructions also supported this standard. In the opinion of the assessor the information was clearly presented.	Met
Conclusion	Kreativ Dental has demonstrated continued compliance to the standards assessed above. A comprehensive application was submitted with a good level of supporting information to meet the Code of Practice; in addition the Kreativ Dental information pack supplied essential information to patients. The assessor is pleased to recommend the application for renewal to the Code of Practice.		